

Path Forward: Metrics which Employer Coalitions will use in recommending one TPA versus another

TPAs are invited to indicate their willingness to:

Network Adequacy & Access

- Provide MDRF data to individual Plan Sponsors, for network adequacy evaluation:
[MDRF*](#)
- Assist individual Plan Sponsors in organizing an “access” [survey](#) (e.g., search times, wait times) to be conducted by an independent entity

Collaborative Care (CoCM)

- Pay at least 120% of Medicare reimbursement amounts
- Waive “out-of-pocket” CoCM expenses
- Eliminate limits on use of code 99494

Tele-behavioral Health (TBH)

- Reimburse audio-only and audio-video MH/SUD sessions at the same level as in-person visits

Measurement Based Care (MBC)

- Submit [letters](#) to accreditation agencies urging that use of MBC be a requirement for accreditation of all providers (in and out-of-network) delivering quality MH/SUD care

Mental Health and Substance Use Parity

- Provide individual Plan Sponsors with detailed assessment of MHPAEA parity compliance for NQTLs according to the [DOL April 2, 2021 FAQs](#) about MHPAEA and the CAA
- Provide additional indemnity to individual Plan Sponsors, generally in format of the [Model Hold Harmless Language](#) which addresses MHPAEA parity compliance with respect to **only those matters under the control of the TPA**

*Clicking this link will download a Word document to your computer that contains embedded Excel files